

GROUP ACCIDENT, CRITICAL ILLNESS/SPECIFIED DISEASE & HOSPITAL INDEMNITY CLAIM FORM



Employee/Member/Claimant Statement

Anthem Blue Cross (Anthem)

In furnishing this form, Anthem Blue Cross (Anthem) does not waive any of its rights or defenses nor admit liability.

Employee/Member/Claimant Responsibilities:

- 1) Complete, sign and date this form electronically or in paper copy. For assistance with completing this form, please call (800) 604-4381.
- 2) To help prove the claim, provide all supporting documentation such as medical records, physician notes, ER/hospital discharge papers, radiology/pathology reports, itemized medical/hospital bills, medical EOBs, toxicology reports, child care/transportation/lodging receipts or police reports (if applicable following an accident). The claimant is responsible for any fees charged for proof requirements.
- 3) Mail the form and supporting documentation to Anthem Supplemental Insurance Benefit Department, PO Box 2076, Grapevine, TX 76099; or fax to (469) 417-1977.
- 4) If you are enrolled for any other group coverage through Anthem for which benefits may be available as a result of the covered event, please submit the appropriate claim(s). Contact the employer/policyholder for assistance if you are uncertain of other coverage.

EMPLOYER/POLICYHOLDER INFORMATION

Employer/Policyholder Name	Policy Number
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EMPLOYEE/MEMBER INFORMATION

Employee/Member Name (First MI Last)	SSN or Tax ID #	Gender <input type="checkbox"/> Male <input type="checkbox"/> Female
Address (Street, City, State & Zip)	Date of Birth	
E-mail Address	Phone Number	Cell/Mobile Number
May we have your authorization to deliver confidential medical or benefit information via personal cell phone? <input type="checkbox"/> Yes <input type="checkbox"/> No Via email? <input type="checkbox"/> Yes <input type="checkbox"/> No; If Yes to either personal cell phone or email, please initial here to confirm your response: _____		
Does the employee/member have major medical insurance or other primary health insurance? <input type="checkbox"/> Yes* <input type="checkbox"/> No	*If Yes, provide name of insurance carrier and policy number:	
Is the employee/member currently actively working?* <input type="checkbox"/> Yes <input type="checkbox"/> No; If No, provide date last worked and reason:	Hours Worked/Week*	
*Complete these fields only if there is an employer/employee relationship between the employee/member and the group. Do not complete for other group types.		

DEPENDENT INFORMATION – COMPLETE IF THIS CLAIM IS FOR A DEPENDENT OF THE EMPLOYEE/MEMBER

Dependent Name (First MI Last)	SSN or Tax ID #	Date of Birth	Relationship (To employee/member)
Is the dependent insured under Medicaid or any similar Title XIX program? <input type="checkbox"/> Yes <input type="checkbox"/> No	Is the child incapacitated/disabled? (If applicable) <input type="checkbox"/> Yes <input type="checkbox"/> No	Is the child married or in a partnership? (If applicable) <input type="checkbox"/> Yes <input type="checkbox"/> No	
Is the child a full-time student? (If applicable) <input type="checkbox"/> Yes* <input type="checkbox"/> No	*If Yes, provide name and contact info for the school:		

CLAIM INFORMATION

Type of Claim (Check all that apply) <input type="checkbox"/> Accident <input type="checkbox"/> Critical Illness/Specified Disease <input type="checkbox"/> Hospital Indemnity	Is this the first claim submitted for this event/insured? <input type="checkbox"/> First Claim <input type="checkbox"/> Additional/Follow-Up Claim
Nature of Illness/Injury/Diagnosis and/or Treatment Received* (For pregnancy, complete Pregnancy Information section below)	
When did symptoms first appear or injury occur?* (For accidents, complete Accident Information section below)	Date First Diagnosed/Treated
Have you ever had this same or similar condition? <input type="checkbox"/> No <input type="checkbox"/> Yes; Explain what and when:*	

*If additional space is needed, please provide on a separate sheet of paper and submit with this form. Include the employee/member name, SSN/Tax ID# and policy #.

PREGNANCY INFORMATION – COMPLETE IF THIS CLAIM IS THE RESULT OF A PREGNANCY

Date of Delivery/Expected Delivery Date	Type of Delivery/Expected Type of Delivery <input type="checkbox"/> Vaginal <input type="checkbox"/> Elective C-section <input type="checkbox"/> Unplanned C-section	First Day of Last Period
Are/were there any complications of pregnancy? <input type="checkbox"/> No <input type="checkbox"/> Yes; Explain what and when:*		

*If additional space is needed, please provide on a separate sheet of paper and submit with this form. Include the employee/member name, SSN/Tax ID# and policy #.

FORM CONTINUES ON NEXT PAGE

ACCIDENT INFORMATION – COMPLETE IF THIS CLAIM IS THE RESULT OF AN ACCIDENT

Date of Accident	Time of Accident (HH:MM) <input type="checkbox"/> AM <input type="checkbox"/> PM	Who was involved in the accident? (Check all that apply) <input type="checkbox"/> Employee/Member <input type="checkbox"/> Spouse <input type="checkbox"/> Child(ren)
Location of Accident (Place Name, Street, City, State & Zip)		
<p>Complete the rest of this section only if this claim is the first claim submitted for this injured person for this accident. Proceed to the Benefit Information section if this is an additional/follow-up claim.</p>		
Was this a motor vehicle accident? <input type="checkbox"/> Yes <input type="checkbox"/> No	Did any law agency investigate the accident? <input type="checkbox"/> Yes* <input type="checkbox"/> No; <i>If Yes, provide a copy of report.</i>	*If Yes, provide agency name and contact info:
Did the accident happen while the injured person was working? <input type="checkbox"/> Yes** <input type="checkbox"/> No	**If Yes, will/has a worker's comp (or equivalent) claim been filed? <input type="checkbox"/> Yes/To be Filed <input type="checkbox"/> No	
Provide a detailed explanation of the accident, including how it happened and what the injured person was doing at the time of the accident:***		

***If additional space is needed, please provide on a separate sheet of paper and submit with this form. Include the employee/member name, SSN/Tax ID# and policy #.

BENEFIT INFORMATION

Check each illness, injury, service or treatment for which a benefit is requested as a result of the event. If any previous claims have been submitted for this event, only check the benefits that are applicable to this new claim.

Benefits listed below may not be included in all certificates/policies. Refer to the certificate for available benefits, limitations and exclusions.

All relevant supporting documentation, such as medical records, physician notes, ER/hospital discharge papers, radiology/pathology reports, itemized medical bills (hospital, physician, ambulance, etc.), medical EOBs, toxicology reports or child care/transportation/lodging receipts, should be included with this claim submission to help prove the claim. You can prevent the potential of a delay in processing the claim by providing complete and accurate information.

ACCIDENT	
<p>Emergency, Hospital & Treatment Care</p> <input type="checkbox"/> Physician Visit <input type="checkbox"/> Urgent Care Visit <input type="checkbox"/> Emergency Room <input type="checkbox"/> Diagnostic Exam or X-Ray <input type="checkbox"/> Ambulance <input type="checkbox"/> Hospital Confinement <input type="checkbox"/> Physical or Occupational Therapy <input type="checkbox"/> Chiropractic Care or Acupuncture <input type="checkbox"/> Rehabilitation Facility Confinement <input type="checkbox"/> Transportation or Lodging <input type="checkbox"/> Blood/Plasma/Platelets <input type="checkbox"/> Emergency Dental – Crown/Extraction <input type="checkbox"/> Medical Appliance <input type="checkbox"/> Child Care	<p>Specified Injury & Surgery</p> <input type="checkbox"/> Concussion or Laceration <input type="checkbox"/> Dislocation or Fracture <input type="checkbox"/> Surgery <input type="checkbox"/> Burns (Second or Third Degree) <input type="checkbox"/> Eye Injury – Surgery or Object Removal
<p>Catastrophic</p> <input type="checkbox"/> Death (Complete Death claim form) <input type="checkbox"/> Coma <input type="checkbox"/> Dismemberment or Paralysis <input type="checkbox"/> Home Health Care <input type="checkbox"/> Prosthesis	
HOSPITAL INDEMNITY	
<p>Confinement</p> <input type="checkbox"/> Hospital Confinement <input type="checkbox"/> Continuous Care Confinement	
CRITICAL ILLNESS/SPECIFIED DISEASE	
<p>Cancer</p> <input type="checkbox"/> Cancer (Invasive or Non-Invasive) <input type="checkbox"/> Benign Brain Tumor <input type="checkbox"/> Skin Cancer	<p>Other Illnesses</p> <input type="checkbox"/> Major Organ Transplant <input type="checkbox"/> End Stage Renal (Kidney) Disease <input type="checkbox"/> Coma or Paralysis <input type="checkbox"/> Loss of Hearing, Speech or Vision
<p>Vascular</p> <input type="checkbox"/> Heart Attack (Myocardial Infarction) <input type="checkbox"/> Stroke <input type="checkbox"/> Coronary Artery Disease/Bypass <input type="checkbox"/> Heart Transplant	<p>Neurological</p> <input type="checkbox"/> Advanced Parkinson's or Alzheimer's <input type="checkbox"/> Amyotrophic Lateral Sclerosis (ALS) <input type="checkbox"/> Advanced Multiple Sclerosis

PHYSICIAN INFORMATION* – INCLUDE ALL PHYSICIANS CONSULTED FOR CARE FOR THIS EVENT*

1/Physician Name		2/Physician Name		3/Physician Name	
Date(s) Treated	Specialty	Date(s) Treated	Specialty	Date(s) Treated	Specialty
Address (City, State & Zip)		Address (City, State & Zip)		Address (City, State & Zip)	
Phone #	Fax #	Phone #	Fax #	Phone #	Fax #

*If additional space is needed, please provide on a separate sheet of paper and submit with this form. Include the employee/member name, SSN/TAX ID# and policy number.

FACILITY INFORMATION – INCLUDE ANY URGENT CARE, ER OR HOSPITAL PROVIDING CARE FOR THIS EVENT*

1/Facility Name		2/Facility Name		3/Facility Name	
Date & Time Seen/Admitted <input type="checkbox"/> AM <input type="checkbox"/> PM		Date & Time Seen/Admitted <input type="checkbox"/> AM <input type="checkbox"/> PM		Date & Time Seen/Admitted <input type="checkbox"/> AM <input type="checkbox"/> PM	
Date & Time Discharged (If applicable) <input type="checkbox"/> AM <input type="checkbox"/> PM		Date & Time Discharged (If applicable) <input type="checkbox"/> AM <input type="checkbox"/> PM		Date & Time Discharged (If applicable) <input type="checkbox"/> AM <input type="checkbox"/> PM	
Address (City, State & Zip)		Address (City, State & Zip)		Address (City, State & Zip)	
Phone #	Fax #	Phone #	Fax #	Phone #	Fax #

*If additional space is needed, please provide on a separate sheet of paper and submit with this form. Include the employee/member name, SSN/TAX ID# and policy number.

CLAIMANT INFORMATION – COMPLETE ONLY IF THE CLAIMANT IS NOT THE EMPLOYEE/MEMBER

Claimant Name (First MI Last)	Phone Number	Cell/Mobile Number
Complete Mailing Address (Street/Box, City, State & Zip)	E-mail Address	
May we have your authorization to deliver confidential medical or benefit information via personal cell phone? <input type="checkbox"/> Yes <input type="checkbox"/> No Via email? <input type="checkbox"/> Yes <input type="checkbox"/> No; If Yes to either personal cell phone or email, please initial here to confirm your response: _____		

CLAIMANT CERTIFICATION

By signing below, I hereby certify that:

- 1) The information provided on this form is true and complete to the best of my knowledge and belief; and
- 2) I have read and understand the "Important Notice–Fraud Warning Statements" that applies to my state of residence.

Claimant Signature	Date of Signature
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GROUP ACCIDENT, CRITICAL ILLNESS/SPECIFIED DISEASE & HOSPITAL INDEMNITY CLAIM FORM



Authorization to Obtain and Disclose Information

Anthem Blue Cross (Anthem)

Employee/Member/Claimant Responsibilities:

- 1) A copy of this form must be submitted for each person for whom benefits are being claimed. This form is only required once per person per event, regardless of the number of claim submissions. For assistance, please call (800) 604-4381.
- 2) Submit the form(s) to Anthem Supplemental Insurance Benefit Department, PO Box 2076, Grapevine, TX 76099; or fax to (469) 417-1977.

EMPLOYEE/MEMBER & POLICY INFORMATION

Employee/Member Name (First MI Last)	Last 4 Digits of SSN or Tax ID #	Policy Number
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AUTHORIZATION TO OBTAIN AND DISCLOSE INFORMATION

To any health care provider, employer, benefit plan, insurer, service provider, financial institution, consumer reporting agency, educational institution, or federal, state, or local government agency (including the Social Security Administration and Veterans Administration) – **I AUTHORIZE** you to disclose to Anthem hereinafter called "The Company," and/or its Third Party Administrator, hereinafter called "TPA," a complete copy of any and all of the following personal or privileged information, records, or documents relative to:

Name of Insured Employee/Member or Dependent	Date of Birth	Last 4 Digits of SSN or Tax ID #
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- Any and all medical information or records, including x-ray films, medical histories, physical, mental, or diagnostic examinations, and treatment notes, and including information regarding HIV/AIDS, communicable diseases, alcohol or drug abuse, and mental health;
- Work information and history, including job duties, earnings, personnel records, and client lists;
- Information on any insurance coverage and claims filed, including all records and information related to such coverage and claims; and
- Business transactions billing, invoice, and payment records;

The information obtained by use of this Authorization will be used for the purpose of evaluating and administering my claim for benefits and/or leave request. Such information shall be referred to herein collectively as "My Information."

I UNDERSTAND that once My Information has been disclosed to The Company and/or its TPA as permitted under this Authorization, it may be re-disclosed by The Company and/or its TPA as permitted by law or my further authorization. I further authorize The Company and/or its TPA to use or disclose My Information (i) to my employer for a) functions related to accommodating my disability; b) responding to claims related to accommodation or adverse or discriminatory treatment related to my claim; c) responding to complaints by me or my representative relating to benefits or leave; d) responding to any litigation or agency document production request or lawful subpoena; e) federal, state, or other leave administration; f) fulfilling fiduciary obligations under my benefit plan; or (g) claim or other audits or reviews; (ii) to the administrator or other service providers of my employer's benefit plan, other benefits, and/or leave programs of my employer for plan, benefit, or program related functions or data aggregation and analysis; (iii) to any claim system used for claims processing or insurance broker to carry out functions related to my benefit plan or claim; (iv) to any health care professional who has treated or evaluated me or who may do so; (v) to other persons or entities performing business, medical, or legal services related to my claim; (vi) for other insurance or reinsurance purposes, including workers' compensation insurance; (vii) as may be lawfully required; (viii) as may be reasonably necessary to protect the personal safety of others; or (ix) as may be reasonably necessary to prevent or detect perpetration of a fraud.

I UNDERSTAND that information disclosed pursuant to this Authorization may be subject to re-disclosure by the recipient and no longer subject to the privacy protections under HIPAA. I understand that I have the right to revoke this Authorization for future disclosures except to the extent action has been taken in reliance upon this Authorization. I must revoke this Authorization in writing directly to The Company and/or its TPA. I understand that my medical treatment, payment, enrollment or eligibility for benefits cannot be conditioned on my signing this Authorization. I understand that this Authorization expires two years from the date listed below, or upon my revocation, if earlier, but will not exceed the term of my coverage under the policy(ies) or benefit plan or program, except as may be reasonably necessary to prevent or detect perpetration of a fraud or protect the personal safety of others. I understand that I am entitled to receive a copy of this Authorization upon request. A photocopy or facsimile of this Authorization shall be as valid as the original. If there is a conflict between a prior request for restriction on the disclosure of My Information and this Authorization, this Authorization will control.

Signature of Insured/Claimant or Parent/Guardian (If insured is under 18)	Date of Signature	Relationship to Insured
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GROUP ACCIDENT, CRITICAL ILLNESS/SPECIFIED DISEASE & HOSPITAL INDEMNITY CLAIM FORM



Important Notice – Fraud Warning Statements

Anthem Blue Cross (Anthem)

Please read the statement that applies to your state of residence prior to signing the claim form and prior to signing this form.

For residents of all states EXCEPT Arizona, California, Colorado, Florida, Kentucky, Maine, Maryland, New Jersey, New York, Oregon, Pennsylvania, Puerto Rico, Tennessee, Virginia and Washington: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

For Residents of Arizona: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

For Residents of California: For your protection, California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

For residents of Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

For residents of Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

For residents of Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim or an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

For residents of Maine, Tennessee and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines and denial of insurance benefits.

For residents of Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

For residents of New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties. Any person who includes any false or misleading information on an application for insurance policy is subject to criminal and civil penalties.

For residents of New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

For residents of Oregon: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto that the insurer relied upon is subject to a denial and/or reduction in insurance benefits and may be subject to any civil penalties available.

For residents of Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material hereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

For residents of Puerto Rico: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

For residents of Virginia: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated the state law.

Signature

Date of Signature