

Plan	ID Card Type (Printed/Soft Copy)	Members Receiving ID Cards	When ID cards are Provided
Medical HMO	Hard Copy. Soft copies can be downloaded on the Anthem Member Portal or Sydney App - Member ID is required to register	- All Subscriber - Spouse/Domestic Partner - Dependent Children	- Newly enrolling in coverage - Plan Change - Adding Dependent coverage
Medical PPO	Hard Copy. Soft copies can be downloaded on the Anthem Member Portal or Sydney App	- All Subscriber - Spouse/Domestic Partner - Dependent Child(ren) ID cards will need to be ordered via the Member services # on the back of the ID card	- Newly enrolling in coverage - Plan Change
Dental PPO	Hard Copy. Soft copies can be downloaded on the Anthem Member Portal or Sydney App	- All Subscriber - Spouse/Domestic Partner - Dependent Child(ren) ID cards will need to be ordered via the Member services # on the back of the ID card	- Newly enrolling in coverage - Plan Change
Dental HMO	Hard Copy. Soft copies can be downloaded on the Anthem Member Portal or Sydney App	- All Subscriber - Spouse/Domestic Partner - Dependent Children	- Newly enrolling in coverage - Plan Change - Adding Dependent coverage
Vision	Hard Copy. Soft copies can be downloaded on the Anthem Member Portal or Sydney App	- All Subscriber - Spouse/Domestic Partner - Dependent Child(ren) ID cards will need to be ordered via the Member services # on the back of the ID card	- Newly enrolling in coverage - Plan Change

\* Dependent Children who are not issued ID cards, Subscriber or Spouses are required to contact Customer Services at the toll-free number listed on the back of their member ID cards to request for Dependents.

**Please Note: Members who request/register for the digital communication will not be issued Physical ID cards**