

How to Submit a Critical Illness Claim



An unexpected critical illness often comes without warning and can have lasting effects on you and your family.

Items Needed to Submit a Claim

Upon the diagnosis of a critical illness, you must complete and submit the items below. Complete instructions are available on the Critical Illness claim form.

1. **Critical Illness claim form:** Complete as instructed on the form and be sure to complete the authorization form.

Your claim submission will be reviewed by a claims analyst. Be advised that further documentation might be necessary in the future to complete the claim process. If additional information is needed, a claims analyst will reach out to you.

How to Find the Critical Illness Claim Form

To access the form, go to **MutualofOmaha.com/support/forms**. You may also contact your Human Resources department.

Submitting the Claim Form

You can submit a Critical Illness claim by mail, email or fax. Simply download the form, print, complete and sign.

United of Omaha Life Insurance Company

Group Critical Illness Claims

3300 Mutual of Omaha Plaza | Omaha, NE 68175-0001

-OR-

Fax: (402) 997-1835

Email: submitgrpci@mutualofomaha.com

— We are here for you —

If you have questions regarding your claim, please contact our dedicated toll-free number:

(800) 775-8805

(Monday – Friday, 7:30 a.m. – 5 p.m. CST)



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